

Work at North Shore Bike Park

Are you a motivated individual with a passion for cycling and community engagement? Are you someone who wants to provide great customer service and experiences here on the North Shore? Are you someone who is fun, willing to learn & grow as well as work well in a team and independently? Are you someone who is inclusive and will ensure that everyone has goodtime?

We are currently hiring six general staff positions and are looking for mature, qualified, diverse candidates both Part-time (available after school and weekends) and Full-time (available weekdays and weekends). All applicants are required to provide a recent criminal record check and have current basic first aid. Applicants are expected to be punctual and professional at all times.

It's not all Mountain Bikers either! North Shore Bike Park has something for all Cyclists so if you're into road, gravel or BMX we want to hear from you too! Also, be able to ride North Shore Bike Park for free?

Send your Resume to IWantToWork@NorthShoreBikePark.ca

GENERAL STAFF - Job Description

As a member of the General Staff you'll manage the reception and greet guests as they arrive, guiding them through the registration process and getting them on their bikes, to a birthday party or to another program. You'll answer phones and emails from guests. But that's not all...

- You'll report to the Manager on duty who is ultimately responsible for the safe and smooth operation of the park.
- You'll also be responsible for retail sales and helping guests with purchases. A basic knowledge of bike parts and maintenance, safety equipment, is expected. You'll be taking payments, managing cash and processing an accurate cash-out at the end of each day.
- A good knowledge of bike maintenance and repair is expected as you'll sometimes help with the upkeep of the rental bikes or guests' concerns.

- As needed you'll help elsewhere in the park which could mean anything from washroom clean up to wiping down tables, sweeping and vacuuming.
- You'll also participate in patrolling the park to make sure everyone is playing safe and having a good time.
- You'll be expected to participate in North Shore Bike Park staff training events.
- If an injury or emergency occurs you'll participate in the park's safety and evacuation protocols. This may mean applying basic first aid and if necessary coordinating with 911 operators and paramedics.
- The park closes at 10pm and you'll need to be available to help shut it down and lock it up before going home on many, but not all shifts.
- Shifts on weekdays can be morning and midday, after school and/or evenings. 5 Hour min is expected. Weekends are likewise a 5hr minimum between 9am and 10:30pm.
- Starting hourly rate for General Staff ranges from \$17-\$21 depending on availability and experience. Further increases will follow with time and demonstration of responsibility.

Bonus points for a resume with a lot of cycling activities, experience in retail and customer service, demonstrable maturity, responsibility and availability.

PERKS

- You ride for free!
- Performance based rewards
- Training Opportunities
- Family discounts on merch, access and programs.
- Discounts from participating restaurants in the food court
- Discounts from some of our suppliers
- A very fun, casual and chill work environment

Please remember that we may not respond to all applicants but we thank you for your interest